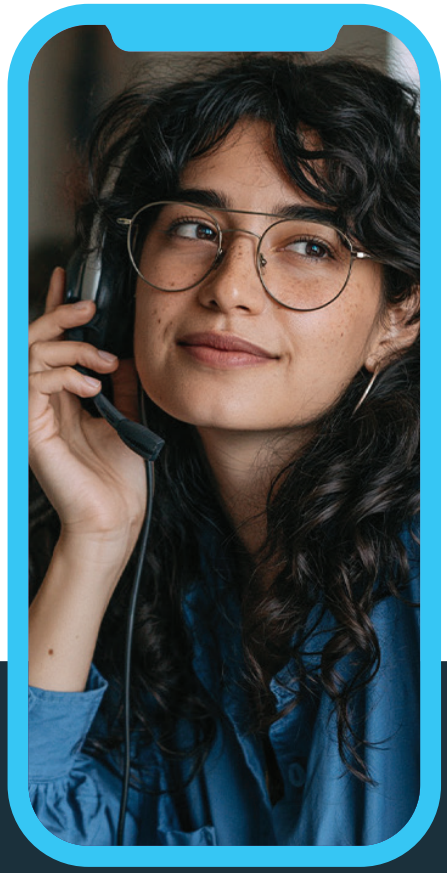
health shield
The best of health

Pathway Navigator

Expert nurse-led support to help Members navigate what comes next



Getting a referral can feel like the start of answer. But it can also leave people unsure about what happens next, how the system works or what options are available to them.

Pathway Navigator is here to help. Delivered by NMC registered nurses, it gives Members knowledgeable, caring support to understand their choices and move through NHS and private care pathways with more confidence.

The Need
Following a referral, navigating healthcare can be difficult, especially when people face waiting lists, unfamiliar pathways or uncertainty about what to do next.

The Service
A nurse provides one-to-one guidance, helping Members understand their referral, explore NHS and UK private healthcare options, and navigate the next steps in their care.

The Difference
Qualified, personal support when healthcare feels hard to navigate. Members have someone knowledgeable to explain their options and help them move forward with greater confidence.

Wellbeing Service

For Your Clients
A deeply human-touch benefit, offering personal support when Members need help navigating healthcare most, so they can better understand their referral and explore their options.

Get In Touch
Talk to us about how Pathway Navigator fits your clients' Workforce Health Plan. We're here to help you position it clearly and accurately.

This non-insurance service is provided by a third-party supplier and may be withdrawn or amended independently of the insurance policy.

Provided by HPD Health Solutions Ltd, trading as Nurse Champion.

Discover more at **healthshield.co.uk**